**Joshua Robles**

joshua12.jr@gmail.com | (347) 251-9768 | Bronx, NY | <https://www.linkedin.com/in/joshua-robles/>

SUMMARY

Computer Science graduate with high adaptability combined with eagerness to learn. Proficient in OOP and back-end programming. Functional knowledge of front-end languages. Capable of writing elegant code as a standard. High adaptability and socially capable making a highly dependable team member.

EDUCATION AND CERTIFICATIONS

**Bachelor’s degree, Computer Science,** Lehman College, CUNY May 2022

**High School** **Regents Diploma**, Schuylerville Preparatory, July 2017

TECHNICAL SKILLS

**Programming Languages -** Python, Java, JavaScript, C++, C#, HTML5

**Operating Systems** - Windows (7, 8, 10), Mac OS, Linux (Ubuntu)

**Software/Source Control** - GitHub, Unreal Engine 5, MS Office, Visual Studio Code, ServiceNow

**Hardware devices** - iPhone, Android, Laptops, Desktops

**Databases:** MySQL

**Virtualization**: VirtualBox

**Troubleshooting**: PCs, Laptops

**A/V Experience**: Vmix

INDEPENDENT PROJECTS

* Non-profit project developing a live form for the Pittsburgh Collaborative that collects data from a survey to take information to provide people with food or hygiene supplies (soap, feminine hygiene products, etc.)
* Information is printed into a shipping label to assess what supplies to send out.
* Utilizing React for the frontend and Firebase for backend servers.

PROFESSIONAL EXPERIENCE

**Technology Associate,** *Union Theological Seminary – New York, NY* August 2023 - Current

* Managed the recording and streaming of high-profile events that have even included former and current members of government speaking.
* Resolved various network and hardware tickets for the campus staff and students.
* Ran software and hardware maintenance on campus machines.
* Oversaw and supported the installation of new routers in new staff housing.

**Network Support Intern,** *NTTDATA – Moody’s, New York, NY* March 2023 - May 2023

* Ran scheduled and ad hoc maintenance on data cabinets and all cables or devices relating to network devices. (Ethernet cables, adapters, access points, switches etc)
* Utilizing ServiceNow for ITSM and ITAM to reorganize inventory to transition to a new storage policy.
* Organizing hard/NVME drives marked for disposal, repair, available use, and legal hold.

**NPower Trainee,** *NPower, New York, NY* September 2022 - January 2023

* Completed comprehensive IT training that has equipped me with a broad range of skills in virtualization, imaging, and troubleshooting.
* Received education on the ticketing system that is standard tech-industry practice.